

March Town Manager's Report

Economic Outlook

In March, the Town issued seventeen (17) building permits totaling \$47,095.98. Eleven (11) building permits were issued for new construction, and five (5) Certificates of Occupancy were issued for new homes.

The Town received a check from the Recorder of Deeds in the amount of \$13,514.24 for realty transfer taxes (RTT) collected on our behalf in February 2025.

We have a total fund balance of \$3,809,474.27 that may be earmarked for future debt payments or capital projects. **Please note that some of the total balance may already be earmarked for capital improvements or budget supplements.

Land Use and Development

Pending Applications include:

- Bridgeville Self Storage Received approval at January's BOA Hearing, has not yet submitted for Planning and Zoning Review.
- Bridgeville Town Center Between 13 and 404, Behind Food Lion Received Final Approval in November – now working out necessary agreements.
- Rezoning Request Amp Properties LLC, TM#131-10.00-51.00- Rezoning request from AIOZ to M-1 manufacturing for Warehouse, Repair and Maintenance and Warehouse/Business Use. – Scheduled for May P&Z

<u>Seeking Commissioner – District 4</u>

We currently have an empty seat on the Town Commission. District 4 is vacant with the exit of Tom Carey, who did not run for a new term in the March 2025 election. Tom served Bridgeville for just shy of a decade, and he will be missed!

If you are interested in filling this seat, please submit your letter of interest with qualifications to the Town Manager on or before April 28, 2025. To be considered, you must be a U.S. citizen and at least 21 years of age, must be a Bridgeville resident for at least one year, must be a registered voter for at least one year, must not have ever been convicted of a felony, and must live within the election voting District 4. For a detailed map of District 4, please visit our website and go to "Info", then "Elections," and look for the New 2022 Election District Map. District 4 is in the central part of town. You may also stop into Town Hall to view a map.

Commissioners must be available to attend evening meetings on the second and last Monday of each month.

This is a rare opportunity to be appointed to work toward the future of Bridgeville. Send your letter of interest to us soon!



Utility Billing Software Updates

After several months of hard work and three years of water meter upgrades, our new software is FINALLY here!



With this upgrade, you will see a new look to your bills and have access to a customer portal that will enable you to view, print, and pay your bills online. Through the customer portal, you can sign up for E-billing and autopay, view your bills, and view your usage history. Once you have received your first new bill, you will be able to register your account or use the quick pay feature by visiting https://bridgeville.authoritypay.com. Your new bill will provide you with the necessary registration information, such as your new account number and CID number in the top right corner. You can also find the portal link by going to our website and clicking on "Pay Online" and then "Water Payments." Once you are registered, you can set up your profile, payment methods, and bill delivery preferences.

We are also moving to a new notification system that we will utilize to keep you up to date on important information and urgent notices, such as boil advisories, loss of water, and more. Once you have received your first call from us, please save the number so you can be sure to receive our calls. In order to reach you, we would appreciate it if you could take a moment and provide your updated contact information, such as your mailing address if it has changed, phone number, and email address, with your next payment. You can also update your information by contacting our office at 302-337-7135 or via email at townofbridgeville@gmail.com, as we want to ensure we are able to reach everyone. We look forward to implementing these new changes that will make more information available to you!!

If you previously used PSN to process payments, this portal is no longer active for processing. You may still be able to log in, but balances are no longer being uploaded and processed. The Portal will shut down entirely in the coming weeks. You MUST re-register in Muni-Link even if you previously had an account in PSN.

YOUR ACCOUNT NUMBER HAS CHANGED – PLEASE BE SURE TO USE YOUR NEW ACCOUNT NUMBER ON ANY CHECKS OR BANK CHECKS.

For anyone with an irrigation account, we have merged those meters onto one bill – no more separate bills!

This process has not been without its challenges, as our old software was in place for 20+ years. If you have questions or concerns about your bill, please contact us at Town Hall – we are happy to review your account with you!

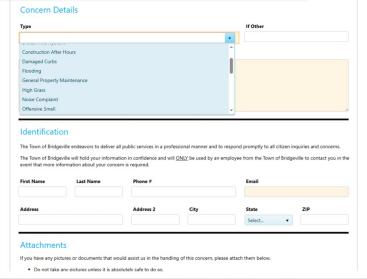


Another New Feature – Report a Concern



Another upgrade we have been working on has also launched – our new report a concern module. This feature is one of five developing modules with GovPilot. We contracted with GovPilot in 2024 to take on items, including licensing, permitting, and code enforcement, which are currently all being processed manually/by paper.

The Report a Concern module is our segue into Code Enforcement but includes much more. Here, residents can report various issues they spot throughout town, from potholes to



deceased animals in roadways, curb damage to fallen trees, and everything in between. Once a concern is reported, the reporter will receive updates for the complaint as it is investigated and resolved.

On the back end, this feature gives the Town valuable data for the types and locations of concerns being reported and reporting on the resolution timelines. This module also allows us to carry those concerns into code violations with letter templates, tracking, and billing for the standard code enforcement processes.

We will announce the additional modules as they are brought on; next should be rental and business licensing!

Grass Cutting and Yard Maintenance Reminders

Now that Spring has officially sprung - a Reminder of Chapter 90 of the Town Code - No landowner shall permit the unregulated growth of vegetation, including but not limited to weeds, grass, hedges, bushes, or shrubs, to be maintained on any property within the corporate limits of the Town of Bridgeville. No weeds, grass, or other ground cover



vegetation shall exceed a height of eight inches at any time of the calendar year. No hedges, bushes, shrubs, trees, or other vegetation shall be permitted to grow in such a manner as to inhibit the free passage of or present a danger to pedestrians on any street, alleyway, sidewalk, or walkway. No weeds, grass, or other vegetation clippings, etc., shall be placed on any street, alleyway, passageway, sidewalk, or walkway. Violations of this Code will result in fines.

Upcoming Events

We have an upcoming fundraising event coming up soon for our Police Department. The Kiwanis Club of Bridgeville opened its 64th Chicken BBQ Stand Season on Saturday, April 12, 2025. Their stand currently benefits 28 different local community groups, and we are thankful for the opportunity to help support our beloved K9 Officer Django! The Bridgeville Police Department will be on-site Sunday, May 4, 2025, for our annual K9 Fundraiser. Please note that the price for Kiwanis chicken has changed - platters are now \$12, and a half chicken only is now \$10. Various baked goods will also be available for purchase, so come hungry!

Beginning this year, the Kiwanis stand is accepting additional payment forms, including Cash App, Venmo, and PayPal, for an extra \$1 per platter.

For any who can't make the fundraiser but would still like to donate, we accept donations at

Town Hall, and donations can also be made through our website by clicking "pay online" and then "virtual treat."



Spring Town Wide Yard Sale

Now is the time to start cleaning out those garages, basements, and closets! The Town Wide Yard Sale is on May 3, 2025, beginning at 7 AM. The Bridgeville Public Library is selling spots in their parking lot - \$15 for three parking spaces and \$25 for two parking spaces for vendors. Contact the library directly at bridgeville.library@lib.de.us for more information. Explore Bridgeville and see what treasures you can find!

Respectfully submitted,

Belong & Debu

Bethany DeBussy Town Manager