



## **May Town Manager's Report**

### **Economic Outlook**

In May, the Town issued thirteen (13) building permits totaling \$38,538.58. Three (3) building permits were issued for new construction, and four (4) Certificates of Occupancy were issued for new homes.

The Town received a check from the Recorder of Deeds in the amount of \$82,015.31 for realty transfer taxes (RTT) collected on our behalf in April 2025.

We have a total fund balance of \$3,967,303.20 that may be earmarked for future debt payments or capital projects. \*\*Please note that some of the total balance may already be earmarked for capital improvements or budget supplements.

### **Land Use and Development**

Pending Applications include:

- Bridgeville Self Storage – Approved at May Planning & Zoning
- Bridgeville Town Center – Between 13 and 404, Behind Food Lion – Received Final Approval in November – Site Work Started, Working out Waterline Agreements
- Rezoning Request – Amp Properties LLC, TM#131-10.00-51.00- Rezoning request from AIOZ to M-1 manufacturing for Warehouse, Repair and Maintenance, and Warehouse/Business Use. – May Planning & Zoning, July Commission
- AutoZone – Minor Development Plan – Sketch Plan at May Planning and Zoning
- Heritage Shores Phase 7B – May Planning and Zoning, July Commission

### **Annual Water Quality Report**

The 2024 Water Consumer Quality Report is available on our website - [bridgeville.delaware.gov](https://bridgeville.delaware.gov). Go to Government, Water Department, and then find the link for the 2024 CCR Report, dated June 2025. You can also type in this “tiny URL” in your browser to be taken directly to the report - <https://tinyurl.com/nf52drzp>.

This report is designed to provide details about the source of your water and what it contains compared to standards set by regulatory agencies. We have reports readily available dated back to 2011 on our website.

### **Workiversary**

Bethany DeBussy, Town Manager – Complete 5 years of service as of June 8, 2025, and successfully completed contract renewal on June 3, 2025, through June 8, 2030.

## **Memorial Day Shout Out**

As we prepared for Memorial Day weekend at the end of May, several individuals and organizations worked tirelessly to prepare and decorate our Town.

In honor and recognition of those who served, our Public Works crew - Brandon, Jordan, Nick, and Matt - worked hard to get our Hometown Heroes Banners and Flags up for the season. These will remain on display until early fall.

Special thanks also go to the Kiwanis Club of Bridgeville, Delaware, for supplying new flags this year to go along with the banners!

Remember that if you are looking for a specific Hero or banner, we have our Hometown Heroes listed on our website all year round, along with an interactive map which shows you which pole each banner belongs to. <https://bridgeville.delaware.gov/hometown-heroes/>

Our crew also spent time decorating Town Hall, and special thanks to Little Wagon Produce for filling our barrels downtown with beautiful red, white, and blue flowers!





## Utility Billing Software Updates

After several months of hard work and three years of water meter upgrades, our new software is FINALLY here!



With this upgrade, you will see a new look to your bills and have access to a customer portal that will enable you to view, print, and pay your bills online. Through the customer portal, you can sign up for E-billing and autopay, view your bills, and view your usage history. Once you have received your first new bill, you will be able to register your account or use the quick pay feature by visiting <https://bridgeville.authoritypay.com>. **Your new bill will provide you with the necessary registration information, such as your new account number and CID number in the top right corner.** You can also find the portal link by going to our website and clicking on “Pay Online” and then “Water Payments.” Once you are registered, you can set up your profile, payment methods, and bill delivery preferences.

We are also moving to a new notification system that we will utilize to keep you up to date on important information and urgent notices, such as boil advisories, loss of water, and more. Once you have received your first call from us, please save the number so you can be sure to receive our calls. In order to reach you, we would appreciate it if you could take a moment and provide your updated contact information, such as your mailing address if it has changed, phone number, and email address, with your next payment. You can also update your information by contacting our office at 302-337-7135 or via email at [townofbridgeville@gmail.com](mailto:townofbridgeville@gmail.com), as we want to ensure we are able to reach everyone. We look forward to implementing these new changes that will make more information available to you!!

We have received many questions about Autopay options. Be assured this IS coming, and we will announce it as soon as it goes live. It is currently still in development with our processor.

**YOUR ACCOUNT NUMBER HAS CHANGED – PLEASE BE SURE TO USE YOUR NEW ACCOUNT NUMBER ON ANY CHECKS OR BANK CHECKS.**

For anyone with an irrigation account, we have merged those meters onto one bill – no more separate bills!

This process has not been without its challenges, as our old software was in place for 20+ years. If you have questions or concerns about your bill, please contact us at Town Hall – we are happy to review your account with you!



## Another New Feature – Report a Concern



Another upgrade we have been working on has also launched – our new report a concern module. This feature is one of five developing modules with GovPilot. We contracted with GovPilot in 2024 to take on items, including licensing, permitting, and code enforcement, which are currently all being processed manually/by paper.

The Report a Concern module is our segue into Code Enforcement, but includes much more. Here, residents can report various issues they spot throughout town, from potholes to deceased animals in roadways, curb damage to fallen trees, and everything in between. Once a concern is reported, the reporter will receive updates for the complaint as it is investigated and resolved. On the back end, this feature gives the Town valuable data for the types and locations of concerns being reported and reporting on the resolution timelines. This module also allows us to carry those concerns into code violations with letter templates, tracking, and billing for the standard code enforcement processes.

We will announce the additional modules as they are brought on; next should be rental and business licensing!

### Grass Cutting and Yard Maintenance Reminders

Now that Spring has officially sprung - a Reminder of Chapter 90 of the Town Code - No landowner shall permit the unregulated growth of vegetation, including but not limited to weeds, grass, hedges, bushes, or shrubs, to be maintained on any property within the corporate limits of the Town of Bridgeville. No weeds, grass, or other ground cover vegetation shall exceed a height of eight inches at any time of the calendar year. No hedges, bushes, shrubs, trees, or other vegetation shall be permitted to grow in such a manner as to inhibit the free passage of or present a danger to pedestrians on any street, alleyway, sidewalk, or walkway. **No weeds, grass, or other vegetation clippings, etc., shall be placed on any street, alleyway, passageway, sidewalk, or walkway. Violations of this Code will result in fines.**

### Water Meter Pits, Meters and Irrigation Companies

We have had an increase in incidents involving landscaping/irrigation contractors tampering with meter pits, including turning the water on and off within the meter pit itself rather than using the irrigation control boxes. This has caused extensive issues and even damage to lids, meters, and service lines. Per Section 228-5 of the Bridgeville Town Code, “No unauthorized person shall maliciously, willfully or negligently break, damage, destroy, uncover, deface or tamper with any structure, appurtenance or equipment which is a part of the waterworks.” This is a fineable offense. More importantly – tampering with Public Water Systems is a federal crime under the EPA’s Safe Drinking Water Act and can carry prison sentences and hefty fines. Tampering with any lines can cause contamination back into the drinking water supply, which is a danger to the health and safety of thousands of residents and, as such, is taken very seriously. Please help by preventing your landscaping/irrigation contractors from tampering with meter pits.

### Police Department at Phillis Wheatley Elementary School



On Tuesday, June 3, 2025, members of the Bridgeville Police Department interacted with students at the Phillis Wheatley Elementary School. The event offered free ice cream to the kids and gave an opportunity to interact with several of our officers.

Pictured to the left, in order, Lt. James, Chief Parker, Sgt. McQuown.



**Upcoming Events**

**Saturday, June 14, 2025** - Concert in the Park  
Featuring Southbound of DE (Classic Country and Rock) 6:00-8:00 PM



**Thursday, August 7, 2025** – Back to School  
Bash at the Bridgeville Police Department 2:00-  
6:00 PM



Respectfully submitted,

Bethany DeBussy  
Town Manager